

Transforming Our Business Processes – Moving Forward in PHIP 2013

HOW'S Agenda for Change (October 2010)	Transforming Business Processes Agenda for Change Action Plan (October 2012)	PHIP Existing Work
<p>Retrain the public health workforce to the skills and competencies needed for the new work</p> <ul style="list-style-type: none"> a) Develop strategies for filling gaps in our overall competencies, focusing on high-level advocacy and policy change, 21st century communication tools, skills to address health equity and social determinants, and abilities to work with other organizations to leverage their resources and abilities. b) Develop new recruitment, selection, and retention strategies to bring the right people with the right skills to meet the new public health challenges facing our communities. c) Promote and support the necessary skills to lead a governmental agency in effectively addressing the complex issues affecting the health of Washingtonians. <p>Re-prioritize work and modify business practice</p> <ul style="list-style-type: none"> a) Work with policy makers to set and prioritize health outcomes; establish ways to measure them. b) Streamline the number of and focus performance and accountability measures on public health actions that lead to the achievement of the prioritized health outcomes. c) Commit fully to quality improvement by meeting the Standards for Public Health in Washington State and to work toward public health department accreditation which measures and documents the capabilities of public health agencies. d) Re-prioritize, modernize and sustain the most important informatics capabilities and capacities to collect, analyze, and share meaningful information, as appropriate, among public health practitioners and policy makers for decision making and with the public so that all have the opportunity to make the choices that allow them to live long and healthy lives. e) Adopt and apply the best of both private and public sector management to the operation of each of our programs, including routine incorporation of quality improvement and efficiency practices. f) Critically evaluate and reprioritize our limited resources, using things such as the <i>Guiding Principles for the Governmental Public Health System</i> and <i>Criteria for Making Policy, Program and Funding Choices</i> outlined later in this document. g) Better define roles and responsibilities among the overlapping authorities and jurisdictions of state, counties and tribes. h) Organize a more cost-effective public health system to achieve prioritized health outcomes using regional approaches or other models when appropriate and agreed upon. <p>Develop a long-term strategy for predictable and appropriate levels of financing</p> <ul style="list-style-type: none"> a) Work with partners and policy makers to develop a new model for local, state, and federal government funding of the governmental public health system in Washington State to support this action agenda and the “public health reform” agenda. b) Work with partners and policy makers to develop and implement a realistic multi-year strategy to implement the new model and achieve long-term, predictable funding for the governmental public health system to support this action agenda and the “public health reform” agenda. 	<p>...we will focus on workforce development, modify business practices for maximum impact, and identify long-term, sustainable financing for programs and services.</p> <p>Working with policymakers to set and prioritize specific health outcomes, and establish ways to measure them.</p> <p>Streamlining performance and accountability measures on public health actions that lead to the achievement of the prioritized health outcomes.</p> <p>Committing fully to quality improvement by striving to meet state and national public health standards.</p> <p>Organizing a more cost-effective public health network to achieve prioritized health outcomes.</p> <p>Applying the best of private and public sector management techniques to the operation of each of our programs.</p> <p>Critically evaluating and reprioritizing our limited resources, and better defining roles and responsibilities among the overlapping government authorities and jurisdictions.</p> <p>Modernizing and sustaining capabilities to collect, analyze, and share information, that policy makers, health agencies, and the public can use to make Washington a healthier place to live.</p>	<p>Standards</p> <p>Activity & Services</p> <p>Public Health Indicators</p>